CHAIRS REPORT FOR MARKFIELD MEDICAL CENTRE PPG AGM

15th MARCH 2023.

# Defibrillator Project.

Robert has spent the last 15 months or so from the project's inception to completion and his report is enclosed within the agenda.

On behalf of everyone I would like to congratulate him on behalf of everyone for his hard work and effort.

# PPG meetings and progress

Regular meetings have been held over the last year, unfortunately our membership has not increased. I have recently written to the Parish Council to see if any of their members would join us, but as a group we need to see how else we can recruit.

Throughout the year I have circulated a variety of information and notes of other meetings I have attended to ensure you are as much up to date as possible.

Additionally, I have used the "Nextdoor App" to keep the local wider community up to date on a variety of subjects and have responded to any queries from them. The App confirms the number of people who have viewed messages when it reaches over 300 the average being around 700 so it's been a successful form of communication.

The Herald has also been used for some PPG articles although not as many as in previous years, Markfield Medical Centre put in an advert for the Flu and Covid clinics for the winter season. Robert also used the Herald for the AEG village map.

The PPG board in the practice has been updated with the new leaflet. We have put up the AEG A3 poster.

# Patient interaction with online services.

All new patients are offered to be signed up to online services, it doesn't mean they necessarily use them.

Laura, Roy and I are trying to progress patient involvement with ongoing discussions and also using outside sources but progress is slow currently for a variety of reasons.

51% of patients are active on Online Access. We would like to increase these numbers and are looking at ways in which we can support patients in signing up to use them.

# Extended Access

Has been running since October, it offers a range of additional appointments to patients over the telephone and face to face based at two hubs, one at Castle Medical Group in Ashby and one at Long Lane Surgery in Coalville.

These appointments are outside of surgery core hours and are held in the evenings 6.30pm – 8pm Mon – Fri and all day on Saturdays.

Clinics include, dressings, smears, blood tests, GP face to face, GP telephone, acute respiratory GP appointments, minor illness nurse appointments and pharmacist reviews.

# Forthcoming events.

An event for Dementia patients and carers is being held at Markfield Medical Centre this month.

I am arranging 2 further events; one is on the Menopause on the 27th April 6pm at the Markfield Community Centre. I am also planning a" Cost of living event" more details to follow soon, both of which I hope we can use to encourage PPG membership by talking to those who attend both.

Please let me take this opportunity to thank everybody for their time in supporting the PPG.

Alan Bourne

Chair of Markfield PPG.